

TENANT INVOLVEMENT HELPLINE

Did you know there is a free Helpline and Information Service available to help all social housing tenants looking for information and advice on tenant involvement in housing management?

The TPAS Helpline and Information Service is available Monday to Friday, 8am-4pm:

0500 844111

The Helpline can provide information on a variety of issues, including:

- Setting up and running tenants' groups
- Running premises and managing volunteers
- Producing newsletters, handbooks, business plans and other documents
- Identifying sources of funding and applying for grants
- Equal opportunities/Involving everyone
- Participation methods and structures
- Identifying good practice in tenant involvement

In fact we can provide information on all aspects of tenant involvement in housing management.

If you have access to the internet, our web site is www.tpas.org.uk and it will give you an idea of the range of information we have available.

To contact us telephone the number above, or write to us at

TPAS Information Team
5th Floor
Trafford House
Chester Road
Manchester
M32 0RS

Email: info@tpas.org.uk