

what is domestic violence?

Domestic violence covers a range of behaviour, threats and abuse. You may have been threatened verbally or physically or both. Domestic violence is most commonly perpetrated from men to women but can also occur in same sex relationships.

Domestic violence exists across the whole of society and if you are experiencing it you may feel isolated. But there are many women who have had similar experiences and there are services to support you.

How can we help you?

The Resettlement and Outreach Support Service (ROSS) will:

- support women without judging their situation or decisions;
- ensure you only deal with female staff members;
- provide free, confidential, one to one support and advice for women and children who are experiencing domestic violence;
- provide a non-judgemental service allowing women to make informed choices with the support of outreach workers;
- offer advice on welfare rights, benefits, housing and legal issues and can accompany you to professional appointments;
- provide support to you in your own home or meet you at your convenience in a safe location.

what we do

The Resettlement and Outreach Support Service is staffed by female workers and offers a service to all women during the difficult transition process of leaving an abusive partner.

who we help

All women who are experiencing domestic violence;

all women living in temporary accommodation or their own home.

important telephone numbers

IF YOU ARE UNSAFE OR IN IMMEDIATE DANGER CALL 999

Ealing Police Community Safety Unit
0208 246 9617

Refuge Domestic Violence Helpline
0808 2000 247

Women's Aid National Domestic Violence
Helpline 0808 2000 247

Victim Support Ealing and Acton
020 8566 8298

Victim Support Line 0845 30 30 900

Samaritans 08457 90 90 90

Ealing Council Out of Hours Emergency
020 8825 5000

Ealing Social Services 020 8825 8000

Crime prevention Ealing 020 8246 9569

Childline 0800 1111

Shelter Housing Advice Line
0808 800 4444

Rights of Women 020 7251 6577

Hanwell Police Community Safety Unit
020 8246 9617

Muslim Women's Helpline
020 8904 8193 / 020 8908 6715

Jewish Women's Aid 020 8445 8060



Housing For Women
Resettlement and Outreach Support Service
PO Box 24447
Ealing
W5 5WS

020 8567 5501
07968 888 025

**domestic
violence
resettlement
and outreach
support service**

intimidation
violence
fear threats
humiliation
control
abuse